Paper Reference 20161K Pearson BTEC Level 3 Nationals Extended Diploma

INFORMATION TECHNOLOGY UNIT 14: IT SERVICE DELIVERY

(PART B)

Window for supervised period: Wednesday 6 January 2021 – Wednesday 20 January 2021

Supervised hours: 8 hours plus your additional time allowance.

Data Book

Contents:

FLOW CHART – Staffing structure for Rodri's restaurant.



FLOW CHART

Staffing structure for Rodri's restaurant.

RESTAURANT Assistant Owner Manager **Maintenance** Host **Head Chef (2)** Prep Cooks Sous Servers (3) Bar Staff (2) Cook Chef **(3) CONTRACTORS Accountant IT Support**